



**FRED DOUGLAS**  
HERITAGE HOUSE

Uniting Health, Heart and Home

November 9, 2021

Hello!

We are continuing to take every precaution to ensure the safety of our tenants and to prevent COVID-19 entering our facility. With increased COVID-19 activity – and the presence of highly infectious variants – we need to increase protection for our most vulnerable Manitobans.

**Effective Monday, November 15, 2021**, all Long Term Care sites require designated family caregivers as well as general visitors to show proof of full vaccination in order to continue to visit in the tenant's suite. \*\* Tenants will have to be fully vaccinated as well as the visitor/s to be able to have visits in their apartments.

**If a designated family caregiver, general visitor, or tenant is not fully vaccinated, visits will NOT BE ABLE to continue in the suite.**

This means making an appointment to visit in a designated visiting area – as we have done in the past. You will once again need to call to make an appointment for a 30 minute scheduled visit. Visits can be scheduled Wednesday - Saturday from 3:30 to 8:00pm. I will be sending a separate email to outline the time slots available to book a visit. Visits will not be held in the main floor lobby as they were in the past. Scheduled visits will be held in a private area on our 3<sup>rd</sup> floor. You will be screened, and then escorted to and from the visiting room. As before, you are not allowed to eat or drink during these visits, and a mask and eye shield **MUST** be worn at all times while you are in the facility. There are no bathroom facilities for you to use while in the facility.

Tenants will be receiving a third dose of the COVID-19 vaccine on November 10<sup>th</sup>. This booster offers additional protection to tenants and staff who were vaccinated approximately six months ago.

We understand this change may create some frustration however, we are continuing to make every effort to maintain important socialization and recreational activities for our tenants while ensuring we take every opportunity to protect them from COVID -19.

Thank you in advance for your continued support and understanding.

Sincerely,

Shauna Gladish  
Site Supervisor