



FRED DOUGLAS
SOCIETY

Uniting Health, Heart and Home

January 26, 2021

Dear Fred Douglas Resident Families, Loved Ones and Designated Visitors;

As announced last week, the COVID-19 outbreak at Fred Douglas Lodge has been declared resolved by Manitoba Public Health! Thank you to everyone for your support during this time and for your understanding and cooperation as we worked through our COVID-19 outbreak.

Our visitor room requires some minor renovations, but the GREAT NEWS is that the room will be functional very soon. As we begin to open our facility in a controlled manner, “Designated Visitors” are welcome to begin booking scheduled visits in our indoor visitation room beginning February 1st. Designated Visitors are persons a resident has previously named as a visitor; each resident can designate up to 2 people as visitors.

We know that everyone is excited and anxious to see their loved ones again, and we ask for your patience and understanding as visitor bookings are limited and it may take time for everyone to schedule a visit. The visitation room will be open 7 days/week with the first appointment starting at 10:00 AM and last appointment booking will be 5:00 PM.

Important information you need to know about booking a visit:

1. **Only Designated Visitors can book appointments at this time.**
2. Visits are a maximum of 30 minutes. Remember you are booking an appointment time - if you arrive late, your time cannot be extended as that will interfere with the next visitor appointment time.
3. Visitors must book an appointment time by calling Tatiana Morcilla at 204-586-8541 extension 123
4. Only one Designated Visitor is permitted at a time in the visitation room unless both Designated Visitors reside in the same residence.
5. You must arrive with your own mask. Upon arrival, you will go through a screening process. Upon successful completion of the screening process, you will be provided with a medical grade mask and eye shield.
6. Residents are required to wear a mask during the visit.
7. No food or drink is allowed to be consumed in the visitor room.
8. High touch surfaces will be cleaned by our staff before and after your visit.
9. No pets are permitted.
10. There is no access to washroom facilities for visitors.
11. Items dropped off must be easily sanitized and labeled with the resident’s name

The visitor room entrance is to the west of our main Burrows Avenue entrance. You cannot use the main entrance to the Lodge to enter the visitor room. If you arrive early and see that the visitor room is occupied please return to your car until you see the visitor leave.

At this time, in room visits remain suspended. As vaccinations roll out, we hope to re-visit the visitation restrictions and welcoming general visitors back. General visitors are encouraged to contact Michele Barr at mbarr@fdl.mb.ca or 586-8541 ext 135 to setup virtual visits.

We look forward to 2021 and renewed connections with families and loved ones.

Sincerely



Roslyn Garofalo
CEO

