



**FRED DOUGLAS**  
SOCIETY

Uniting Health, Heart and Home

November 29, 2020

Dear Fred Douglas Resident Families and Loved Ones;

I am saddened to inform our Fred Douglas family that one of our residents who lived on Spruce, has passed away due to COVID-19. This is our second resident passing due to COVID-19. Our heartfelt condolences are with family and friends who have lost their loved one.

We have also been advised of one additional resident who has tested positive for COVID-19, bringing the total to 9 residents on Spruce with 7 being active cases.

COVID positive or suspect residents are being isolated to their rooms. Other residents are isolated to their rooms as much as possible unless they are undergoing active close monitoring, then physical distancing is being maintained to the extent possible. All residents are monitored daily with temperatures and oxygen levels being checked. No new staff cases have been identified; the active staff case count is 4 and all are isolating at home.

If your family member is tested at any time, you will be contacted directly.

Residents isolated to their rooms continue to receive recreational/spiritual care visits. The additional measures previously mentioned are continuing to ensure proper hydration and nutrition for residents and proper usage of PPE amongst staff. Outbreak assessment continues with the WRHA's Infection Control personnel including receiving on-site guidance regarding the management of COVID-19.

We understand that this continues to be a worrying and stressful situation for family members and residents. Please be assured that we have moved quickly to enact precautions to prevent spread of the illness.

To help stop the spread of the illness, the following measures are in place:

- Residents continue to be restricted to their own units throughout the building and are receiving care by staff dedicated to their needs. Employee movement between units is being kept to a minimum.
- Meals and recreation activities continue for all residents on their units. The main dining room and activity room are not being utilized. Residents who become symptomatic will be isolated from other residents and those dining together on the units are physically distanced as much as possible from one another.
- Communication to families has been augmented to include phone calls to families from our Social Worker and Spiritual Care Coordinator, providing updates on our residents' wellbeing.
- Staff are directed to remain on their unit for the duration of their shift, including for breaks.
- Residents continue to be closely monitored including taking temperatures and oxygen level checks at least twice daily.

- All staff who are in contact with residents continue wearing protective equipment to further prevent any potential transmission between staff members and residents.
- Visiting, including visits for designated visitors, has been suspended for all except end of life and compassionate circumstances.
- We have increased our enhanced cleaning resources to facilitate cleaning for high touch surfaces in resident rooms and other surfaces like common area handrails, door handles, light switches, table tops and employee conference rooms and washrooms.

The care of our residents' and our employees' health is our top priority. We appreciate your concern for your loved one.

If you have questions specific to your loved one's health condition please contact the nursing staff on the unit. Please call or email me if you have any questions or concerns. You can reach me at 204-586-8541 x140 or [rgarofalo@fdl.mb.ca](mailto:rgarofalo@fdl.mb.ca).

Sincerely,

A handwritten signature in black ink, appearing to read "Garofalo". The signature is written in a cursive, flowing style.

Roslyn Garofalo  
CEO