



FRED DOUGLAS
SOCIETY

Uniting Health, Heart and Home

November 27, 2020

Dear Fred Douglas Resident Families and Loved Ones;

We have been advised of one additional resident who has tested positive for COVID-19, bringing the total to 8 residents on Spruce. Our active case count is 7 residents and 1 death related to COVID-19. All residents are currently isolated to their rooms and temperatures and oxygen levels are being closely monitored.

One new staff case has been identified and one staff member has been deemed recovered. The active staff case count is 4.

If your family member is tested at any time, you will be contacted directly.

Residents isolated to their rooms continue to receive recreational/spiritual care visits. The additional measures previously mentioned are continuing to ensure proper hydration and nutrition for all residents and proper usage of PPE amongst staff. The facility has received on-site guidance and support from the WRHA Infection Control Program regarding the management and containment of the virus.

This continues to be a worrying and stressful situation for family members and residents. Please be assured that we have moved quickly to enact precautions to prevent spread of the illness.

To help stop the spread of the illness, the following measures are being implemented:

- Residents continue to be restricted to their own units throughout the building and are receiving care by staff dedicated to their needs. Employee movement between units is being kept to a minimum.
- Meals and recreation activities continue for all residents on their units. The main dining room and activity room are not being utilized. Residents who become symptomatic will be isolated from other residents and those dining together on the units are physically distanced as much as possible from one another.
- Staff are directed to remain on their unit for the duration of their shift, including for breaks.
- Residents continue to be closely monitored including taking temperatures and oxygen level checks at least twice daily.
- All staff who are in contact with residents continue wearing protective equipment to further prevent any potential transmission between staff members and residents.
- Visiting, including visits for designated visitors, has been suspended for all except end of life and compassionate circumstances.
- We have increased our enhanced cleaning resources to facilitate cleaning for high touch surfaces in resident rooms and other surfaces like common area handrails, door handles, light switches, table tops and employee conference rooms and washrooms.

The care of our residents' and our employees' health is our top priority. We appreciate your concern for your loved one.

If you have questions specific to your loved one's health condition please contact the nursing staff on the unit. Please call or email me if you have any questions or concerns. You can reach me at 204-586-8541 x140 or rgarofalo@fdl.mb.ca.

Sincerely,

A handwritten signature in black ink, appearing to read "Garofalo". The signature is written in a cursive, flowing style.

Roslyn Garofalo
CEO