



FRED DOUGLAS
SOCIETY

Uniting Health, Heart and Home

November 21, 2020

Dear Fred Douglas Resident Families and Loved Ones;

Our current resident case count remains at 4 residents on Spruce. All resident test results have been received and there are no further positive results. All residents on Spruce continue to be isolated to their rooms and are being monitored closely. Residents who have tested positive are cohorted to a wing of Spruce Unit. If your family member is tested at any time, you will be contacted directly.

Residents isolated to their rooms are receiving recreational/spiritual care visits. Additional measures are being implemented to ensure proper hydration and nutrition for all residents and proper usage of PPE amongst staff.

We have also been advised of 2 additional staff members who have tested positive for COVID-19, one of whom is a direct care provider. This staff member last worked November 15th. The second staff member is a non-direct care provider who had no contact with residents. This brings our active staff case count to 4.

This continues to be a worrying and stressful situation for family members and residents. Please be assured that we have moved quickly to enact precautions to prevent spread of the illness.

To help stop the spread of the illness, the following measures are being implemented:

- Residents continue to be restricted to their own units throughout the building and are receiving care by staff dedicated to their needs. Employee movement between units is being kept to a minimum.
- Meals and recreation activities continue for all residents on their units. The main dining room and activity room are not being utilized. Residents who become symptomatic will be isolated from other residents and those dining together on the units are physically distanced as much as possible from one another.
- Staff are directed to remain on their unit for the duration of their shift, including for breaks.
- Residents continue to be closely monitored including taking temperatures and oxygen level checks at least twice daily.
- All staff who are in contact with residents continue wearing protective equipment to further prevent any potential transmission between staff members and residents.
- Visiting, including visits for designated visitors, has been suspended for all except end of life and compassionate circumstances.
- We have increased our enhanced cleaning resources to facilitate cleaning for high touch surfaces in resident rooms and other surfaces like common area handrails, door handles, light switches, table tops and employee conference rooms and washrooms.

The care of our residents' and our employees' health is our top priority. We appreciate your concern for your loved one.

If you have questions specific to your loved one's health condition please contact the nursing staff on the unit. Please call or email me if you have any questions or concerns. You can reach me at 204-586-8541 x140 or rgarofalo@fdl.mb.ca.

Sincerely,

A handwritten signature in black ink, appearing to read "Garofalo". The signature is written in a cursive, flowing style.

Roslyn Garofalo
CEO