



FRED DOUGLAS
SOCIETY

Uniting Health, Heart and Home

September 25, 2020

Dear Fred Douglas Resident Families and Loved Ones;

As announced by Dr. Roussin today, we are pleased to advise you that the COVID-19 outbreak at Fred Douglas Lodge has been declared over. Thank you for your patience, understanding and cooperation during this difficult and stressful time.

We will be welcoming resident families and loved ones back into the facility commencing September 28th. Designated Family Caregivers can visit in-room between 1:00 PM – 4:00 PM daily.

General visitors are welcome to book scheduled outdoor/indoor (Chapel) visits with Tatiana Morcilla, Recreation Coordinator at (204) 586-8541 ext 123. These continue to be supervised visits.

For visitors who prefer virtual (i.e. Skype) or window visits, please contact Michele Barr, Spiritual Care Coordinator at (204) 586-8541 ext 135. These continue to be facilitated visits.

We view you as an important member of the care team and our focus is on the continued safety and care of all of our residents. To ensure this, visitors are expected to adhere to the guidelines applicable to their style of visit (i.e. wearing of non-medical mask, maintaining physical distancing, etc.). If you are unclear of any of the guidelines please reach out to me or someone else on the management team.

We thank our families for the feedback they have shared regarding compliance. Based on suggestions from families and employees, going forward, non-compliance of Fred Douglas Lodge's visiting guidelines may result in management changing the style and location of visiting offered going forward for that visitor. Management staff continue to monitor proper use of PPE by employees. They will also be monitoring visits for compliance of the guidelines attached. Any visitor found to be in breach of the guidelines will receive an initial warning and reminder of the guidelines. A second breach of the guidelines will result in a change to visiting as indicated above. For example, a Designated Family Caregiver found to be removing PPE (non-medical mask, eye protection) during an in-room visit, or wandering onto the unit lounge will be moved to General Visitor status and will only be allowed to visit through scheduled, monitored visits. A General Visitor found to be breaking physical distancing guidelines, will only be allowed to visit virtually or through window visits.

With the continued increase in COVID-19 cases in Winnipeg over the past few weeks, we must all work together to keep one another safe and, in the words of Dr. Roussin, be kind to one another. This has been a frustrating and stressful time for our residents, loved ones and our employees. Visiting guidelines are in place to keep everyone safe and to minimize the risk. This will help to also reduce frustration and stress for all. We sincerely appreciate your cooperation and look forward to our residents seeing their loved ones. Please contact me if you have any concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Roslyn Garofalo". The signature is fluid and cursive, with the first name "Roslyn" being more prominent than the last name "Garofalo".

Roslyn Garofalo
CEO



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Fred Douglas Lodge In-Room Visiting Guidelines

1. Only individuals identified as “Designated Family Caregivers” will be allowed in-room visits.
2. A non-medical mask and protective eyewear (e.g. eye goggles, eye shield, or face shield) must be worn at all times within the facility. The facility will not provide masks or eyewear to visitors who do not have them.
3. Hand hygiene must be performed when entering/leaving Fred Douglas Lodge.
4. All visitors must complete a screening process when entering the facility, including having their temperature taken, questions regarding COVID-19 symptoms, travel history and signing in and out of the facility.
5. Visitors are only permitted in the resident room. Visiting is not permitted in communal areas such as Fireside Lounge, the Courtyard, Unit patios, hallways, Café Dining, Unit dining areas, etc.
6. If a visitor requires a washroom, only the washroom in the resident’s room can be used.
7. If a visitor has questions for Nursing staff, the call button may be used to bring staff to the resident room.
8. Physical distancing must be maintained between visitors and staff and other residents.
9. Designated visitors from different households must maintain physical distancing.
10. Visiting with other residents is not recommended.
11. Items brought for the resident, including food items, must be clearly labelled and are for the use of the specific resident only. All items must be in a wipeable container.
12. Disrespectful behaviour towards staff will not be tolerated and may result in your visitation privileges being suspended.
13. Non-compliance of visiting guidelines may result in your visitation privileges being suspended.

Visiting guidelines are at the discretion of Fred Douglas Lodge. Fred Douglas Lodge management reserves the right to cancel all visits in the case of a confirmed/potential COVID-19 outbreak in the facility or local area or upon the direction of the Chief Provincial Public Health Officer or for non-compliance with these rules and guidelines.