



FRED DOUGLAS
SOCIETY

Uniting Health, Heart and Home

September 1, 2020

Dear Fred Douglas Resident Families and Loved Ones;

Today management of Fred Douglas Lodge became aware of an employee who has tested positive for COVID-19.

At this time, no residents or other employees are exhibiting symptoms. If symptoms present, we will test residents for COVID-19. We continue to screen employees to see if testing is required.

If your family member is tested at any time, you will be contacted directly.

We appreciate this is incredibly unsettling news for our residents and their loved ones. Please be assured that we have moved quickly to enact precautions that will prevent any further spread of illness.

The care of our residents' and our employees' health is our top priority.

To help stop the spread of the illness, the following measures have been implemented:

- Residents are being restricted to their own units throughout the building and are receiving care by staff dedicated to their needs. Employee movement between units continues to be minimized as much as possible.
- Residents will continue to be closely monitored.
- Indoor and outdoor visiting has been suspended. Skype visits will continue.
- We have suspended admissions to the facility.
- Staff continue to be screened to determine if testing is required.
- All staff who are in contact with residents will be wearing protective equipment to further prevent any potential transmission between staff members and residents.
- Meals and recreation activities for all residents are taking place on resident units. Residents who become symptomatic will be isolated from other residents and those dining together will be physically distanced as much as possible from one another at meal times.
- We continue with enhanced cleaning including high touch surfaces like common area handrails, door handles, light switches, table tops and employee conference rooms and washrooms.

We appreciate your concern for your loved one. Our priority at this time is the care of our residents.

If you have questions specific to your loved one's health condition please contact the nursing staff on the unit. Please call or email me if you have any questions or concerns. You can reach me at 204-586-8541 x140 or rgarofalo@fdl.mb.ca.

We also very much appreciate the words of support for our employees and management staff that we continue to receive from families and loved ones.

If you recently visited the facility and have questions or concerns about your own health, please contact Health Links-Info Santé at 204-788-8200 or toll-free 1-888-315-9257.

Sincerely,

A handwritten signature in black ink that reads "Garofalo". The signature is written in a cursive style with a large, prominent 'G'.

Roslyn Garofalo
CEO