



FRED DOUGLAS
SOCIETY

Uniting Health, Heart and Home

Resident Rights & Responsibilities

1. Residents are to be treated with courtesy and respect and in a way that promotes their dignity and individuality.
2. Residents are to be sheltered, fed, dressed, groomed and cared for in a manner consistent with their needs.
3. Every resident has the right to be treated in a fair and equitable manner.
4. Residents have the right to live in an environment where English is the language used, and to be addressed and responded to in the English language, unless English is not their preferred language.
5. Residents have the right to information regarding their care.
6. Residents or their legal representatives have the right to give or refuse consent to treatment, including medication, in accordance with the law.
7. Subject to safety requirements and the privacy rights of other residents, residents are to be encouraged to exercise their freedom of choice whenever possible, including the freedom to do the following:
 - a) Exercise their choice of religion, culture and language;
 - b) Communicate with, and have contact with and visits to and from friends, family and others in private if desired;
 - c) Choose their recreational activities;
 - d) Choose the personal items to be kept in their rooms, when space permits;
 - e) Select the clothing to be worn each day.
8. Residents are to be afforded reasonable privacy while being treated and cared for.
9. Residents are to be provided with a safe and clean environment.
10. Residents may communicate and meet with their legal representatives as often as necessary and in private if desired.
11. Residents have the responsibility within their capabilities to uphold the rights of others.